

IBUILT™

GLULAM POSTS

GLULAM POSTS WARRANTY, CARE & MAINTENANCE GUIDE

December 2020

Warranty general terms

This warranty applies to IBUILT™ H5 glue laminated posts supplied by New Zealand Wood Products Ltd (NZWOOD) and when used in accordance with all NZWOOD requirements.

This warranty is to be read in conjunction with all relevant and applicable technical documentation supplied or referenced by NZWOOD.

Date warranty valid: 5 years from proven date of purchase or dispatch from NZWOOD, whichever is the earlier.

All enquiries relating to this warranty must (in the first instance) be directed to the place of purchase, the supplier or the installer.

NZWOOD warrants that:

At the time of delivery to the merchant or site (where applicable) the IBUILT™ H5 glue laminated posts will:

- be free from freight-related defects
- be free from defects that may have arisen through defective factory workmanship or materials
- conform to the performance characteristics listed in the pass™ ('warranted condition').

In the event a breach of the warranty is proven, the following applies:

- NZWOOD will, at its discretion, supply replacement IBUILT™ H5 glue laminated posts without charge or refund the pro-rata value of the product.
- Other losses or damage caused by a breach of this warranty or a failure of the product for any other reason are not covered.
- NZWOOD's obligations under this warranty are limited to the replacement of defective IBUILT™ H5 glue laminated posts or the value of the IBUILT™ H5 glue laminated posts. The value of the materials will be reduced pro-rata, based on the remaining life of the product (as set by the relevant

durability requirements of the NZ Building Code).

- NZWOOD reserves the right to supply other comparable materials should the warranted materials no longer be supplied by NZWOOD.

This warranty is subject to the following:

- NZWOOD receiving:
 - Receipt showing the date of purchase of the product.
 - Evidence of failure.
 - Receipt of a written claim from the claimant either within 30 days of when the defect would have become reasonably apparent or, if the defect was reasonably apparent prior to installation, then the claim must be made prior to installation.
- The claim must include full details of the alleged defect.
- Evidence satisfactory to NZWOOD that all maintenance requirements have been carried out.
- The warranty does not cover failure or problems caused by defective use; failure relating to improper design of the project structure; structural failure; settlement; movement of materials to which the product is attached or dependent on; acts of God including but not limited to earthquakes, cyclones, floods or other severe weather conditions; inadequate maintenance; growth of mould, mildew, fungi, bacteria or any organism on any product; or acts or omissions of a third party over whom NZWOOD has no control.
- The warranty does not cover failure arising from the failure to follow all of NZWOOD's advice.
- Normal wear and tear are excluded from this warranty.

All relevant information is available from NZWOOD (refer to www.nzwoodproducts.co.nz).

Note: all IBUILT™ H5 glue laminated posts technical information is uncontrolled in printed format, so in all instances refer only to the documentation on the website.

Care and maintenance

Name of product IBUILT™ H5 glue laminated posts

Cleaning

Simple cleaning is required to maintain the IBUILT™ H5 glue laminated post.

Clean exterior surfaces annually using plain water or warm water and mild detergent.

Do not use chemicals, cleaning products, water blasters or stiff-bristled brushes.

Inspections, recoating and maintenance

Regularly check fixings and brackets for corrosion and replace if necessary.

Recoating is required in accordance with the coating supplier's recommendations in order to maintain the appearance of the post.

Useful links

For further information refer to www.ibuilt.co.nz.



Other relevant documents include:

- IBUILT™ H5 glue laminated post pass™
- IBUILT™ H5 glue laminated post design and install guide.



NZWOOD

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